

SALES TERMS

Please feel free to contact us via email to place your order. We are here to provide assistance before, during, and after purchase. Send us an email if you would like to inquire on the status, modify, or track an order.

Email: info@catechzone.com

Order Placement

Our Product Specialist will provide a formal, computer generated price quotation. Price confirmation can be done using any communication media especially mail. As the business nature all products are quoted only on terms of availability. Before placing an order confirm the quoted price, terms and conditions and collect a hard copy of the same. 100% payment upfront after placing the order is mandatory.

Warranty Conditions

The warranty for equipment is issued from the date of purchase till one year of period. Consumables do not have warranty.

Payment and Shipping

We send the equipment / products within one week or two weeks after receiving 100% payment. We will inform the shipping time to you during order confirmation if the shipping time will be different. A detailed invoice is sent with a confirmation mail stating the price, freight charges and any other charges, if applicable. All prices are listed and orders invoiced in US Dollars. Our price's validity is 30 days. Our goal is to keep our pricing fair for all customers. Therefore, discounts are typically offered based on bulk volume and not by individual/institution. All other prices are subject to change without notice.

We are currently only required to collect sales tax from customers within California State or in the USA. Some customers may be subject to local use tax rules. For tax exemption on your order, please email your tax-exempt information to info@catechzone.com at the time of your order. We will keep this documentation on file for future orders.

Shipping Type

All our prices are given as ExWork. Therefore, you must inform shipment type to us. Please request shipment with your UPS, FedEx or DHL etc. account number at the time of order placement. Most orders for products that are in stock will ship within two days of purchase. Please feel free to contact us to inquire about estimated ship time, or if you require special/expedited shipping methods.

Privacy Policy

We are committed to protecting your privacy. Any personal information provided to California Tech Zone, LLC (CA-tech ZONE) will not be sold nor given to any third party. We will ask for your consent before using information for a purpose other than those that are set out in this privacy policy. We reserve the right to modify this privacy statement at any time. If we make material changes to this policy, we will post them here.